

# Theft Issues Group

15 January 2019 at 10:00 – 13:00

The Office Group (TOG), 10 Bloomsbury Way, Holborn, London, WC1A 2SL

## Teleconference details:

Meeting Link: → [Join Skype Meeting](#)

Dial in Number: [+44 20 7871 2876](#)

Conference ID: 42123562

## Agenda

ADMINISTRATION (OPEN SESSION) 10:00 – 12:30					
1	Introductions and Apologies	Verbal	For Information	Chair	5 Minutes
2	Minutes and Actions	TIG 2019_0115_01	For Information	Chair	10 Minutes
3	TIG Monitoring Activities Log	TIG 2019_0115_02	For Information	ElectraLink	5 Minutes
CHANGE REGISTER					
4	TIG Change Register	TIG 2019_0115_03	For Information	ElectraLink	5 Minutes
GENERAL MATTERS					
5	ETTOS CCN Log	TIG 2019_0115_04	For Review	ElectraLink	5 Minutes
6	ETTOS Impact Assessment <ul style="list-style-type: none"> <li>ETTOS012 – New SLA Measures to ensure the quality and efficiency of the ETTOS Service</li> </ul>	TIG 2019_0115_05	For Review	ElectraLink	15 Minutes
7	ETDIS Market Share Reconciliation Slides	TIG 2019_0115_06	For Discussion	ElectraLink	15 Minutes
8	Draft CP – Update to the GTDIS or ETDIS Schedule to Address Process Issues Encountered During the First Scheme Year	TIG 2019_0115_07	For Discussion	ElectraLink	20 Minutes

<b>9</b>	Draft CP – Review of the AUGE data	TIG 2019_0115_08 (Change Board Minutes)	For Discussion	ElectraLink	15 Minutes
<b>10</b>	SPAA Operational Contacts	Verbal	For Discussion	ElectraLink	10 Minutes
<b>11</b>	ElectraLink Customer Survey Results	TIG 2019_0115_09	For Discussion	ElectraLink	10 Minutes
<b>COMFORT BREAK (5 MINUTES)</b>					
<b>12</b>	ETTOS Year 4 Marketing Budget Recommendation	TIG 2019_0115_10	For Discussion	ElectraLink	15 Minutes
<b>13</b>	TIG Timeline	TIG 2019_0115_11	For Discussion	ElectraLink	5 Minutes
<b>14</b>	Any Other Business	Verbal	For Discussion	ElectraLink	5 Minutes
<b>CRIMESTOPPERS SERVICE UPDATE 12:25 – 13:00</b>					
<b>15</b>	ETTOS Service Update <ul style="list-style-type: none"> <li>• ETTOS MI Report</li> <li>• ETTOS Monthly Report</li> </ul>	TIG 2019_0115_12	For Information	Crimestoppers	20 Minutes
<b>16</b>	Items Carried Forward from the Closed Session	Verbal	For Information	Crimestoppers	10 Minutes
<b>17</b>	Any Other Business	Verbal	For Discussion	Chair	5 Minutes
<b>Lunch 13:00 – 13:30</b>					